

Upholstery Care Guide

Your new upholstery has been handcrafted and built to the highest standards using carefully selected materials. With the correct care, your upholstery will provide years of comfort, safe in the knowledge that our frames are covered by a twenty-five year frame guarantee. Use this guide to help keep your upholstery in the best possible condition for longer.

Upholstery: It is very important to position your upholstery in the best possible position to keep it looking good for longer. Direct sunlight will always cause covers to fade and will weaken fibres over a period of time. Try to keep the sofa out of direct sunlight and if not possible, close curtains and blinds. Direct heat from radiators, heaters or fires can also cause materials to change colour or fade so position your furniture away from possible sources of heat.

We strongly recommend that wooden and delicate flooring is protected from possible marking by feet or castors by attaching the felt pads supplied with your product. Please ensure that your product sits on a level floor to avoid rocking or damage to the frame. Avoid dragging your upholstery and place furniture gently when moving it, as dropping or dragging may cause damage.

Cushions: Most cushion interiors will lose up to 25% of their volume in the first six months. In order to maintain their shape, shake, plump and dress your upholstery daily. Cushions should also be rotated weekly to ensure even wear on seats and back covers.

All fillings will compress when used, just like a pillow. Cushion maintenance is a really important routine that keeps your upholstery in good condition. At least weekly complete a turn and plump.

Maintenance and Cleaning: Please follow these points to keep your upholstery looking great for years to come.

- Dust will cause wear on a fabric, we recommend gently vacuuming (without brush attachments) your upholstery at least once a week. Include the gaps between the seats and arms, and under and behind the cushions.
- Upholstery with fixed covers are designed to be cleaned whilst on the upholstery frame. We recommend that a professional cleaning company be used to clean your sofa. This should be cleaned every 12-18 months. Remember to clean colour co-ordinated items at the same time!

- Always attend to spills immediately, we do not recommend the use of chemical cleaners, if you choose to use stain removing products always follow the manufacturers' guidelines as they can cause a ring or fading - try plain water first.
- Do not place hot items such as hot water bottles, cups, laptops on your upholstery as they may mark leather or more delicate fabrics.
- Ensure chemicals don't come into contact with your fabric e.g. hair products, sunscreen, body lotions, etc.
- Take care to prevent sharp objects like studs and belt buckles as these can snag the toughest of fabrics. Also avoid placing objects such as pens, keys and footwear onto covers.
- We don't recommend that pets use your upholstery, doing so could result in premature wear and damage.
- Recliners have many moving parts and it is normal for minor squeaks and creaks to emit from the recliner whilst in use, this isn't a cause for concern. Take care when using the kickboard of recliners as you could damage or cause premature wear if you choose to wear shoes on your upholstery.

Accidental Spillage: Where possible always tip liquid spillages from the surface of the fabric and blot excess liquid with tissues or a soft cloth.

If necessary, sponge the area but do not over wet as water can shrink fabrics or their backing fibres. Remember to damp a complete panel to avoid marking and always remove stains in the direction of the pile.

BE GENTLE - do not rub or scrub as this only spreads the stain and can damage fabrics.



Your home in one